

For Immediate Release



Tony Harover
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STATEWIDE MOTOR VEHICLE SYSTEM LAUNCHES IN JANUARY 2024

SHELBYVILLE, KY (December 19, 2023) A transition to modernize and improve the Statewide computer system which processes all motor vehicle transactions in County Clerk’s offices, will begin after the close of business on Friday, December 29, 2023. Since the 1970’s Kentucky has operated AVIS, a DOS based system. “The migration to a new system is far past due for Kentucky and my office is looking forward to a customer-friendly system,” Tony Harover, Shelby County Clerk.

Customers who need to renew vehicle tags in December or customers who have not renewed your tags from any previous month for 2023, please make sure to complete your transactions before the end of December to avoid the penalties and interest from being delinquent. Customers who renew in January 2024, unfortunately, cannot renew in December because the 2024 tax rates and assessments are not loaded until after the close of business on December 29, 2023.

Customers can renew online at <https://shelby.countyclerk.us/>, by phone 502-633-4410, or in-person. The web renewals process for 2023 will be operational through December 27, 2023 and will be restored the week of January 8, 2024.

At the close of business on December 29, 2023, AVIS data will be transferred to the new KAVIS system. This transition is expected to take seven to nine full days. KAVIS will go live after the data transition with a few counties onboarding each day until the entire state is on the new system. Wednesday, January 10, 2024, the Shelby County Clerk’s motor vehicle department is scheduled to go-live. Please be patient if you attempt to renew or transfer a vehicle within the first few days of this go-live date. During this closure, our recording and elections departments will be open.

“Our goal everyday is to serve our county to the best of our ability. While we realize the closure of our motor vehicle department will impact our citizens, we expect the new system will improve customer service and be more efficient in the coming year. With any major change such as this, there will be occasional glitches, but our staff has been training for months to be ready for the new system,” Tony Harover, Shelby County Clerk.

Shelby County Clerk’s Office Operational Schedule	
<p><u>Week of December 18-December 22</u> OPEN Monday-Friday 8:30am-4:30pm *CLOSED Wednesday, Dec 20 11:30am-1:00pm* *CLOSED Friday, Dec 22 noon-1:00pm*</p> <p><u>Week of December 25-December 29</u> CLOSED Monday & Tuesday, December 25 & 26 OPEN Wednesday-Friday, Dec 27-29 8:30am-4:30pm</p> <p><u>Week of January 1-January 5</u> CLOSED Monday, January 1 <i>Motor Vehicle Department</i> CLOSED Tuesday-Friday, January 2-5 Recording and Elections OPEN Tuesday-Friday, Jan 2-5 8:30am-4:30pm</p>	<p><u>Week of January 8-January 12</u> <i>Motor Vehicle Department</i> CLOSED Monday-Tuesday, January 8-9 OPEN Wednesday-Friday, Jan 10-12 8:30am-4:30pm Recording and Elections OPEN Monday-Friday, Jan 8-12 8:30am-4:30pm</p> <p><u>Week of January 15-January 19</u> CLOSED Monday, Jan 15 (<i>Martin Luther King Jr’s Birthday</i>) OPEN Tuesday-Friday, Jan 16-19 8:30am-4:30pm</p> <p><u>Week of January 22-January 26</u> OPEN Monday-Friday 8:30am-4:30pm</p>

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